

EASE

Emerald Air Starters & Equipment

Get it with EASE

CAPABILITY STATEMENT



Emerald Air Starters and Equipment - Est. 1989

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COMPANY OVERVIEW



Emerald Air Starters & Equipment (EASE) is an Australian owned, locally operated business that has been trading for over 25 years in Central Queensland.

Located in the heart of the Bowen Basin EASE focus on customer service and providing innovative solutions to the mining, agriculture, contractor and mine services industries.

With our end to end life of the product approach to pneumatically operated equipment EASE is a company that specialises in increasing the reliability and run time of your assets, in turn reducing down time and increasing your business profitability.



In addition to the servicing of your pneumatic equipment in our fully operational workshop EASE offers a full range of products in our retail store to not only support the equipment we service but ensure you have everything you need to get the job done.

As a proud member of the Industrial Supply Group (I.S.G), EASE has access to an extensive range of industrial products at very competitive prices, with all savings being passed onto our customers!

Locally owned and operated Central Queensland business for over 25 years...



We are a company committed to the sustainable development of the environment and the communities in which we operate. We are committed to our customers, people, their health and safety and professional development as well as promoting a healthy lifestyle balance.

ORGANISATION



As a proud part of the Dowdens Group, Emerald Air Starters & Equipment has access to a range of products, services and experience which further enhances our capabilities and scope of expertise offered to our customers. We believe we can ensure quality results through the quality of our people and products.

VISION

To be the most respected business in our industry, within Australia. To maintain high professional standards that inspire us to provide the best possible products and services to all of our customers.



VALUES

- Customer Focused
- Performance Driven
- Passionate
- Enthusiastic
- Reliable
- Responsive
- Professional
- Considerate
- Self-Motivated
- Team Focused
- Communicating Effectively



CULTURE

- Accountability
- Commitment
- Teamwork
- Community Service
- Social Inclusion
- Adaptability

We believe we can ensure quality results through the quality of our people & products...



MANAGEMENT SYSTEMS



**WORK
SAFE
HOME
SAFE**



THE DOWDENS GROUP SAFETY PHILOSOPHY

The Dowdens Group aims to be recognised as an industry leader in workplace health and safety, and our people take justifiable pride in the safety programs we deliver as an organisation. We are committed to providing a safe and healthy work environment for all employees, contractors, customers and suppliers. This commitment to safety is a core element of the Dowdens Group corporate culture.

Occupational Health and Safety is of paramount importance to the continued wellbeing of all personnel attending a Dowdens Group workplace or site. There is a shared belief across all levels of our business units, that every incident, and therefore every injury, is preventable.

Our OHS policy is based on the following principles:

- All occupational injury and illness is preventable.
- No job is so important or urgent that it cannot be done safely.
- An incident and injury free project is achievable.

Every Dowdens Group employee has a right to stop working if they feel it is unsafe to continue.

“If it is not safe, stop the job and make it safe”

The Dowdens Group safety philosophy is embedded in every Dowdens Group project and work site through a combination of technical field procedures and ongoing training programs. Our approach to implementing new or improved standards, processes and procedures helps us achieve safer and more environmentally friendly outcomes. Our Health, Safety and Environmental goals and policies are vital and integral elements of our business. Our safety focused management systems and processes influence everything we do.

The Dowdens Group is committed to a programme of continuous safety improvement. We are actively reinvigorating our management systems and engaging our personnel, contractors and suppliers so that their expectations are aligned with ours.

Our dedication to safety helps keep our employees and those around them safe, while benefiting our customers. Fewer injuries means operating costs are reduced and productivity remains high.

We are committed to ensuring every worker goes home to their family safely at the end of each working day. **WORK SAFE – HOME SAFE**

SOLUTIONS ENGINEERING

SERVICE, REPAIRS & SALES

EASE supply and service a wide range of pneumatic equipment, specialising in the sales, service and repair of:

- Air Starter Motors
- Pneumatic Accessories
- Compressors (Portable & Industrial)
- Roof Bolters
- Hydraulic Tensioner Kits
- Grout Pumps & Equipment
- Air Operated Hoists & Winches
- Air Operated Bandsaws
- Air Operated Pumps
- Generators
- Rock Drills
- Jack Hammers
- Air Tools (Small Hand Held)
- Rib Drills (Windy Borers)
- Air Operated Chainsaws
- Air Motors





EASE are a member of the **I.S.G - Industrial Supply Group**. The I.S.G is a coalition of major independent industrial supply companies servicing customers Australia wide, with the proven capacity to service national accounts. Being an I.S.G member means bigger buying power for us – and better prices for you! We have a great relationship with our many suppliers and from time to time we participate in supplier catalogues which ultimately means great savings on big brand name products from trusted suppliers.

Our retail store carries an extensive range of:



- **Hand Held Air Tools**
- **Battery Operated Tools**
- **Abrasives**
- **Cleaning & Adhesives**
- **Air Tool Accessories & Hoses**
- **Generators**
- **Compressors**
- **Welders and Accessories**
- **Lifting Equipment**
- **Safety Equipment & PPE**
- **Workshop Consumables**
- **Air Operated Pumps**
- **Hand Held Underground Air Tools**
- **Air Tool Fittings**
- **Brass & Gal Fittings**
- **Lubrication & Liquid Transfer Products**





WORKSHOP CAPABILITIES



Our experienced workshop team ensures all of our customers benefit from greater productivity and reduced downtime. With both trade qualified and trained staff we can guarantee a quick turn-around on the servicing of your plant and equipment.

Our workshop is fitted out with industry leading equipment such as:

- **Queensland's ONLY Roof Bolter Test Bench (Rambor)**
- **Queensland's ONLY Austart Starter Motor Test Bench**
- **Paint Bay**
- **Sand Blaster**
- **Hydro Washer**
- **Welding Bay**
- **6 Work Benches**
- **75T Press**
- **Machining Equipment**
- **Pump Testing Equipment**



HIRE EQUIPMENT

EASE has an extensive range of **ATEX approved** hire equipment specially designed to assist production in the underground mining industry. Our hire fleet is very competitively priced and includes:



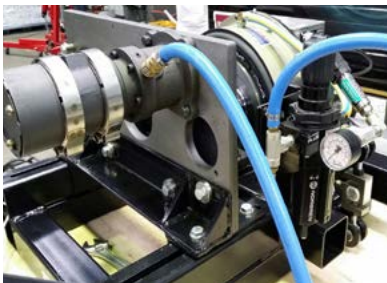
- **Rambor Roof Bolters 1000's, 1100's & 1200's**
- **Spitznaz Bandsaws**
- **Rock Drills (Panthers & Atlas Copco)**
- **Pusher Legs**
- **Underground Mag Drills**
- **Rib Drills (Windy Borers)**
- **Grout Pumps with Mixer Bowl & Wand**
- **Tex 150 Jack Hammers**
- **Mag Drills**



POINTS OF DIFFERENCE



EASE operates Queensland's ONLY Rambor Test Bench for Roof Bolters - the Rambor Test Bench can check the leg compression up to 4m in length and also the rotation tension. With each test customers receive a detailed report indicating their Roof Bolters operating speed, torque, leg thrust, air pressure, air flow, total run time and operating noise.



In addition to the Roof Bolter test bench we are the ONLY business in Queensland with an Austart Air Starter test bench. This is 1 of only 5 test benches globally which can test the operating performance of a new or repaired starter. This has a clear advantage where by EASE can guarantee the performance of your starter motors prior to fitting to your equipment.



As Queensland's Authorised Distributor of WILDEN Air Operated Double Diaphragm Pumps EASE are Emerald's trusted service agent for Diaphragm pumps, Piston pumps, Centrifugal pumps, Drum pumps, Lubricators, Suction Strainers, Air Line Filters, Outlet Adapters and Float Switches for major brands such as:

- **Wilden**
- **Aro**
- **Alemlube**
- **Versa Matic**
- **MacNaught**
- **Graco**
- **Lincoln**
- **Sandpiper**
- **Yamada**



AGENTS & DISTRIBUTORSHIPS



ATLAS COPCO TOOLS -
AIR TOOLS, CONCRETING EQUIPMENT & AIR COMPRESSORS
Sole Authorised Emerald Distributor



WESTINGHOUSE GENERATORS
Authorised Emerald Distributor



RAMBOR MINING EQUIPMENT
Sole Queensland Distributor



WILDEN PUMPS
Queensland Distributor



AUSTART - AIR STARTERS
Queensland Distributor



AIRMAC COMPRESSORS



SMC PNEUMATICS - EQUIPMENT & TOOLS



INGERSOLL RAND PNEUMATIC TOOLS & EQUIPMENT



ENVIRONMENT

EASE actively works towards the reduction of all waste and impact on the environment through an active Environmental Policy. As part of the Dowdens Group we are constantly working with our employees, contractors, customers and suppliers remain compliant and to reduce the impact on the environment, the following will be implemented wherever deemed necessary or as a requirement under Dowdens Group policy or by law.

- **Ensure that our facilities, products and operations meet all Federal, State and Local Government environmental regulations and Industry Codes of Practice with the aim of complying with the ISO 14001 Environmental Management System Standard by 2014**
- **Undertake Life Cycle Management for all products designed, developed or manufactured within Australia**
- **Minimise waste in our operations by promotion of reduction at the source, reuse and recycling**
- **Reduce energy and resource consumption**
- **Design energy and resource efficiency into new buildings and services**
- **Consider favourably, suppliers who pursue good environmental management practices**
- **Promote throughout the Group a strong environmental ethic as part of our culture**
- **Ensure Dowdens Group employees, contractors, suppliers and customers are aware of our commitment to responsible environmental management**
- **Provide our employees with the appropriate training and resources to fulfil our environmental objectives and obligations.**

Proudly part of the



www.dowdensgroup.com.au

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